



Digital Media Recovery Form

Office Use Only ↓	PLEASE FILL OUT FORM COMPLETELY TO ENSURE A SPEEDY RECOVERY		
Database #	Your Technical Rep is: Online		Local/International Number (727) 449-0891
	Toll Free Number (US/Canada) (866) 603-2195		
	STEP 1 Customer Contact Information		
	Name		Daytime Phone with area code
	Address		Alternate Phone with area code
	City/State or Province/Zip or Postal Code/Country		Email Address
Check/Money Order	STEP 2 Media Information - Pricing is based on size of the media		
	What size is your media? ☐ 2GB and under — \$125 ☐ 4 GB — \$150 ☐ 8 GB — \$175 ☐ 16 GB — \$225 ☐ 32 GB — \$275 ☐ 64 GB — \$325 <i>Please call for pricing on recovering CD/DVDs, Hard Drives, MP3 Players, Phone SIMS, Zip Drives, etc.</i>	IMPORTANT - PLEASE NOTE: Media with visible physical damage (cracked circuit boards, bent or broken USB heads, etc.), will be charged an additional \$100 if recovery is successful. Does your device have physical damage? ☐ YES ☐ NO	How was data lost? (Additional info can be written on the back of this form if necessary)
	File types to recover (or specify all)	Camera Brand	Password (if applicable)
Amount Enclosed	STEP 3 Payment Information (Payment must be enclosed or credit card number on file for work to proceed)		
	☐ Credit Card #: _____ Expires: ____/____/____ 3-4 Digit Code: _____ ☐ Money Order Enclosed ☐ Personal Check (Your media will be held for 10 business days or until check clears)		
	STEP 4 Shipping to LC Technology International		
	Please use a sturdy mailer, padded envelope or small box to send your media to us. Please DO NOT use a letter envelope as media will be lost/damaged by USPS sorting machines. Send completed form and media to: LC Technology International, Inc., 29750 US Hwy 19 N, Suite 310, Clearwater, FL 33761		
Invoice#	STEP 5 Return Shipping Information - USPS Priority Mail is delivered in the U.S. within 2-3 days		
	For successful recoveries: Return shipping via USPS Priority Mail is included free to all 50 States. Canadian customers please add an additional \$10 for return shipping by Fedex Ground International. Please contact us for international rates or shipping by other carriers. For unsuccessful recoveries: There is a \$10 shipping fee to return your media by USPS Priority Mail in the 50 States. For Canadian customers, the fee is \$20 for return shipping via Fedex Ground International. If you do not want your media returned, it will be safely destroyed by LC Technology. ⇒ If recovery is unsuccessful, do you want your media returned? ☐ YES ☐ NO		
	STEP 6 Liability Waiver - This form must be signed and dated before recovery work can proceed		
	I grant permission to LC Technology International, Inc. ("LCTI") to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that LCTI makes no warranty or guarantee as to the success of its attempts. Furthermore, I release LCTI from any liability for any data loss, which may occur during, or as a result of, this procedure. I also understand and agree that if data is recovered from my media, it is deemed a successful recovery and I am liable and responsible for payment. I also release LCTI from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to LCTI in connection with this waiver. ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING BUT WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY LCTI ACTION (OR INACTION) ARE HEREBY EXPRESSLY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained. In addition, I agree to pay the applicable fee for these services by LC Technology International, plus shipping and handling expenses as follows: LCTI will pay for return shipping with a paid recovery through the U.S. Post Office. Expedited shipping, shipping through alternative carriers, shipping insurance, and other shipping related expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the digital media and any additional hardware to LCTI. LCTI will not be responsible for any damages and theft incurred during the shipment process or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions:		
Office Use Only ↑	Signature		Date