

## LC Technology Hard Drive Recovery Service

<p style="color: red; font-size: small;">Make sure you package the drive in appropriate packaging, mark it as containing Electronic Media - DO NOT EXPOSE TO MAGNETIC FIELDS. Then, send it by UPS, FedEx, Airborne, or any shipping method that allows the package to be tracked.</p>	<p style="color: red; font-size: small;">Send completed form along with media to:</p> <p><b>LC Technology International Inc</b>  <b>28100 US Hwy 19 N</b>  <b>Suite 203</b>  <b>Clearwater, FL 33761</b>  <b>Tel: 727-449-0891 Fax: 727-449-0893</b></p>	<p style="color: red; font-size: small;">Please use the reverse side of this form to include any additional information you feel will help us with the recovery efforts on your drive.</p> <p style="color: red; font-size: small;"><b>Did you speak with a Recovery Team Member already? Name: _____</b></p>
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**Customer Information:**

**Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip/Postal Code:** \_\_\_\_\_

**Day Phone:** \_\_\_\_\_ **Evening Phone:** \_\_\_\_\_

**Shipping Information:**  Same as above

**Name:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Address:** \_\_\_\_\_

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip/Postal Code:** \_\_\_\_\_

**Day Phone:** \_\_\_\_\_ **Evening Phone:** \_\_\_\_\_

<p><b>Return Shipping Preference (successful recovery):</b></p> <p>FedEx Ground (continental US) ___ free          FedEx 2-Day (USA only) ___ \$25.00          FedEx Standard Overnight (USA only) ___ \$35.00          FedEx Priority Overnight (USA only) ___ \$45.00</p> <p><i>(Call for shipping rates to AK, HI, PR, and International)</i></p>	<p><b>Return Shipping Preference (non-successful recovery):</b></p> <p>FedEx Ground (continental US) ___ free          FedEx 2-Day (USA only) ___ \$25.00          FedEx Standard Overnight (USA only) ___ \$35.00          FedEx Priority Overnight (USA only) ___ \$45.00</p> <p><i>(Call for shipping rates to AK, HI, PR, and International)</i></p>
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**Hard Drive Pricing:**  
 \_\_\_ \$100 non-refundable analysis fee. Applied to the recovery cost if successful.

**Payment Information:**

\_\_\_ Enclosed Check/Money Order \_\_\_ Visa \_\_\_ MasterCard \_\_\_ American Express \_\_\_ Discover \_\_\_ Other

Credit Card Number: \_\_\_\_\_ Exp: \_\_\_\_\_ 3-4 Digit Card Code \_\_\_\_\_

**Hard Drive Recovery Information:**

Drive Make/Model: \_\_\_\_\_

Bus type: IDE \_\_\_ EIDE \_\_\_ SCSI \_\_\_ SATA \_\_\_ Other \_\_\_\_\_ Drive Capacity: \_\_\_\_\_

Type of data to recover: \_\_\_\_\_

How data was lost: \_\_\_\_\_

**Waiver of Liability (must be signed and dated before work can begin):**

I, \_\_\_\_\_, grant permission to LC Technology International ("LC Technology International") to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that LC Technology International makes no warranty or guarantee as to the success of its attempts. Furthermore, I release LC Technology International from any liability for any data loss, which may occur during, or as a result of, this procedure. I also release LC Technology International from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to LC Technology International in connection with this Waiver. ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY LC TECHNOLOGY INTERNATIONAL ACTION (OR INACTION) ARE HEREBY EXPRESSLY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained. In addition, I agree to pay the applicable fee for these services by LC Technology International, plus shipping and handling expenses as follows: LC Technology International will pay for return shipping through FedEx Ground. Expedited shipping, shipping through alternative carriers, shipping insurance, and other shipping related expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the media and any additional hardware to LC Technology International. LC Technology International will not be responsible for any damages and theft incurred during the shipping process and any loss or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**Internal Use Only:**

**DB#** \_\_\_\_\_ **Received By:** \_\_\_\_\_ **Date:** \_\_\_\_\_ **Reusable:** Y N **Recovered:** Y N **#Files:** \_\_\_\_\_