



Office Use Only	PLEASE FILL OUT FORM COMPLETELY TO ENSURE A SPEEDY RECOVERY		
Database #	Your Technical Rep is: Eric	Local/International Number (727) 449-0891	Toll Free Number (US/Canada) (866) 603-2195
	STEP 1 Customer Contact Information		
	Name		Daytime Phone with area code
	Address		Alternate Phone with area code
	City/State or Province/Zip or Postal Code/Country		Email Address
Check/Money Order	STEP 2 Media Information - Pricing is based on size of the media (device)		
	<u>What is the capacity of your device?</u>	<u>Return your recovery to you</u>	* IMPORTANT - PLEASE NOTE:
	<input type="checkbox"/> 2GB and under — \$125 <input type="checkbox"/> 4 GB — \$150 <input type="checkbox"/> 8 GB — \$175 <input type="checkbox"/> 16 GB — \$225 <input type="checkbox"/> 32 GB — \$275 <input type="checkbox"/> 64 GB — \$325 <input type="checkbox"/> 128 GB — \$375	<input type="checkbox"/> CD/DVD <input type="checkbox"/> You provide us a USB drive <input type="checkbox"/> 4GB LC Tech USB drive \$15 <input type="checkbox"/> 8GB LC Tech USB drive \$20 <input type="checkbox"/> 16GB LC Tech USB drive \$30 <input type="checkbox"/> 32GB LC Tech USB drive \$40 <input type="checkbox"/> 64GB LC Tech USB drive \$50	Media with visible physical damage (cracked circuit boards, USB heads, etc.), will be charged an additional \$100 if recovery is successful. Does your device have physical damage? YES <input type="checkbox"/> NO <input type="checkbox"/>
	File types to recover (or specify all)	Camera Brand	How was data lost? (Additional info can be written on the back of this form if necessary)
	Password (if applicable)		
Amount Enclosed	STEP 3 Payment Information (Payment must be enclosed or credit card number on file for work to proceed)		
	<input type="checkbox"/> Credit Card #: _____ Expires: ____/____ 3 Digit Code: _____ No AMEX <input type="checkbox"/> Money Order Enclosed <input type="checkbox"/> Personal Check (Your media will be held for 10 business days or until check clears) (Please make your check or Money Order payable to LC Technology Int'l, Inc.)		
	STEP 4 Shipping to LC Technology International		
Please use a sturdy mailer, padded envelope or small box to send your media to us. Please DO NOT use a letter or Envelope, as media will be lost/damaged by USPS sorting machines. Send completed form and media to: LC Technology International, Inc., 29750 US Hwy 19 N, Suite 310, Clearwater, FL 33761			
Invoice#	STEP 5 Return Shipping Information - USPS Priority Mail is delivered in the U.S. within 2-3 days		
	For successful recoveries: <input type="checkbox"/> USPS Priority Mail (FREE) – USA only <input type="checkbox"/> FedEx Ground Int'l – Canada only - \$15 Return shipping to you FedEx Overnight – USA 48 only - \$30 <input type="checkbox"/> USPS Priority Int'l – outside US/Canada - \$15		
	For unsuccessful recoveries: Return media/device <input type="checkbox"/> USPS Priority Mail – USA only \$10 NO RECOVERY, NO FEE <input type="checkbox"/> FedEx Ground Int'l – Canada only - \$25		
	If recovery is unsuccessful, do you want your media/device returned? YES <input type="checkbox"/> NO <input type="checkbox"/> If NO, it will be safely destroyed.		
STEP 6 Liability Waiver - This form must be signed and dated before recovery work can proceed			
<small>I grant permission to LC Technology International, Inc. ("LCTI") to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that LCTI makes no warranty or guarantee as to the success of its attempts. Furthermore, I release LCTI from any liability for any data loss, which may occur during, or as a result of, this procedure. I also understand and agree that if data is recovered from my media, it is deemed a successful recovery and I am liable and responsible for payment. I also release LCTI from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to LCTI in connection with this waiver. ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING BUT WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY LCTI ACTION (OR INACTION) ARE HEREBY EXPRESSEDLY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained. In addition, I agree to pay the applicable fee for these services by LC Technology International, plus shipping and handling expenses as follows: LCTI will pay for return shipping with a paid recovery through the U.S. Post Office. Expedited shipping, shipping through alternative carriers, shipping insurance, and other shipping related expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the digital media and any additional hardware to LCTI. LCTI will not be responsible for any damages and theft incurred during the shipment process or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions:</small>			
Office Use Only	Signature		Date