



# RescuePRO™ File Recovery Service

Office Use Only	<b>PLEASE FILL OUT FORM COMPLETELY TO ENSURE A SPEEDY RECOVERY</b>		
Database #	Your Technical Rep is: <b>Eric</b>	Local/International Number <b>(727) 449-0891</b>	Toll Free Number (US/Canada) <b>(866) 603-2195</b>
	<b>STEP 1 Customer Contact Information</b>		
	Name		Daytime Phone with area code
	Address		Alternate Phone with area code
	City/State or Province/Zip or Postal Code/Country		Email Address
Check/Money Order	<b>STEP 2 Media Information - Pricing is based on size of the media (device)</b>		
	<b>What is the capacity of your device?</b>	<b>Return your recovery to you.</b>	<b>IMPORTANT - PLEASE NOTE:</b>
	<input type="checkbox"/> 2GB and under — \$125	<input type="checkbox"/> CD/DVD	Media with <b>visible</b> physical damage (cracked circuit boards, USB heads, etc.), will be charged an <b>additional \$100</b> if recovery is successful.
	<input type="checkbox"/> 4 GB — \$150	<input type="checkbox"/> You provide us a USB drive	Does your device have physical damage? YES <input type="checkbox"/> NO <input type="checkbox"/>
	<input type="checkbox"/> 8 GB — \$175	<input type="checkbox"/> 4GB LC Tech USB drive \$15	<b>How was data lost? (Additional info can be written on the back of this form if necessary)</b>
<input type="checkbox"/> 16 GB — \$225	<input type="checkbox"/> 8GB LC Tech USB drive \$20		
<input type="checkbox"/> 32 GB — \$275	<input type="checkbox"/> 16GB LC Tech USB drive \$30		
<input type="checkbox"/> 64 GB — \$325	<input type="checkbox"/> 32GB LC Tech USB drive \$40		
<input type="checkbox"/> 128 GB — \$375	<input type="checkbox"/> 64GB LC Tech USB drive \$50		
File types to recover (or specify all)	Camera Brand	Password (if applicable)	
Amount Enclosed	<b>STEP 3 Payment Information</b> (Payment <u>must</u> be enclosed or credit card number on file for work to proceed)		
	<input type="checkbox"/> Credit Card #: _____ Expires: ____/____ 3 Digit Code: _____ <b>No AMEX</b>		
	<input type="checkbox"/> Money Order Enclosed <input type="checkbox"/> Personal Check (Your media will be held for 10 business days or until check clears)		
Invoice#	<b>STEP 4 Shipping to SanDisk RescuePRO File Recovery Service</b>		
	Please use a sturdy mailer, padded envelope or small box to send your media to us. Please <b>DO NOT</b> use a letter or envelope, as media will be lost/damaged by USPS sorting machines. Send completed form and media to: <b>SanDisk RescuePRO File Recovery Service, 29750 US Hwy 19 N, Suite 310, Clearwater, FL 33761</b>		
	<b>STEP 5 Return Shipping Information - USPS Priority Mail is delivered in the U.S. within 2-3 days</b>		
<b>For successful recoveries:</b>	<input type="checkbox"/> USPS Priority Mail (FREE) – USA only	<input type="checkbox"/> FedEx Ground Int'l – Canada only - \$15	
<b>Return shipping to you</b>	<input type="checkbox"/> FedEx Overnight – USA 48 only - \$30	<input type="checkbox"/> USPS Priority Int'l – outside US/Canada - \$15	
<b>For unsuccessful recoveries: Return media/device</b>	<input type="checkbox"/> USPS Priority Mail – USA only \$10		
<b>NO RECOVERY, NO FEE</b>	<input type="checkbox"/> FedEx Ground Int'l – Canada only - \$25		
<b>If recovery is unsuccessful, do you want your media/device returned?</b>	YES <input type="checkbox"/>	NO <input type="checkbox"/>	If NO, it will be safely destroyed.
<b>STEP 6 Liability Waiver - This form must be signed and dated before recovery work can proceed</b>			
I grant permission to SanDisk RescuePRO File Recovery Service to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that SANDISK makes no warranty or guarantee as to the success of its attempts. Furthermore, I release SanDisk from any liability for any data loss, which may occur during, or as a result of, this procedure. I also understand and agree that if data is recovered from my media, it is deemed a successful recovery and I am liable and responsible for payment. I also release SanDisk from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to SanDisk in connection with this waiver. ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING BUT WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY SanDisk ACTION (OR INACTION) ARE HEREBY EXPRESSLY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained. In addition, I agree to pay the applicable fee for these services by SanDisk RescuePRO File Recovery Service, plus shipping and handling expenses as follows: SanDisk will pay for return shipping with a paid recovery through the U.S. Post Office. Expedited shipping, shipping through alternative carriers, shipping insurance, and other shipping related expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the digital media and any additional hardware to SanDisk. SanDisk will not be responsible for any damages and theft incurred during the shipment process or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions:			
Office Use Only	Signature		Date