SanDisk®

RescuePRO™ File Recovery Service

Office Use Only

PLEASE FILL OUT FORM COMPLETELY TO ENSURE A SPEEDY RECOVERY

Database #

Your Technical Rep is:	Local/International Number	Toll Free Number (US/Canada)
Online	**(727) 449-0891**	**(866) 603-2195**

STEP 1 Customer Contact Information

Name	Daytime Phone with area code
Address	Alternate Phone with area code
City/State or Province/Zip or Postal Code/Country	Email Address

STEP 2 Media Information - Pricing is based on *capacity* of the media (device)

Money Order

Recovery Fees

- ☐ 2GB and under — $125
- ☐ 4 GB - $150
- ☐ 8 GB - $175
- ☐ 16 GB - $225
- ☐ 32 GB - $275
- ☐ 64 GB - $325
- ☐ 128 GB - $375 ☐ 512 GB - $475
- ☐ 256 GB - $425 ☐ 1 TB - $525

Return media options

- ☐ - CD/DVD $0 (Up to 8GB Recovery)
- ☐ - Customer provided media $0
- ☐ - Digital Upload/Download $50
- ☐ - 8GB USB drive $8
- ☐ - 16GB USB drive $16
- ☐ - 32GB USB drive $24
- ☐ - 64GB USB drive $40
- ☐ - 128GB USB drive $55
- ☐ - 500GB External drive $75
- ☐ - 1TB External drive $100

IMPORTANT - PLEASE NOTE:

Media with physical damage (cracked circuit boards, USB heads, etc.) or phones/tablets requiring internal memory extraction, will be charged an **additional $100** if recovery is successful.

Does your device have physical/electronic damage? YES ☐ NO ☐

How was data lost? (Additional info can be written on the back of this form if necessary)

File types to recover - pictures, video or other	Camera Model	Password (if applicable)

STEP 3 Payment Information (Payment must be enclosed or credit card number on file for work to proceed)

Amount Enclosed

☐ Credit Card #:_____ Expires: ____/____ 3 or 4 Digit Code: _____

☐ Money Order Enclosed -- **Made payable to LC Technology Int'l, Inc. (US Dollars only, please)**

STEP 4 Shipping to SanDisk RescuePRO File Recovery Service

Please use a sturdy mailer, padded envelope or small box to send your media to us. Please **DO NOT** use a letter or envelope, as media will be lost/damaged by USPS sorting machines. Send completed form and media to:

SanDisk RescuePRO File Recovery Service, 29750 US Hwy 19 N, Suite 310, Clearwater, FL 33761

STEP 5 Return Shipping Information - USPS Priority Mail is delivered in the U.S. within 2-3 days

Invoice#

For successful recoveries: Return shipping to you

☐ USPS Priority Mail (FREE) – **USA** only ☐ FedEx Ground Int'l – **Canada only** - $30

☐ FedEx Overnight – **USA 48** only - ***CALL*** ☐ USPS Priority Int'l – **Outside US/Canada** - $35

For unsuccessful recoveries: Return media/device NO RECOVERY, NO FEE

☐ USPS Priority Mail – **USA** only $10

☐ Int'l Return Shipping – $35

If recovery is unsuccessful, do you want your media/device returned? YES ☐ NO ☐ If NO, it will be safely destroyed.

STEP 6 Liability Waiver - This form must be signed and dated before recovery work can proceed

I grant permission to **SanDisk RescuePRO File Recovery Service** to perform any action they deem necessary to attempt to recover my files and/or data. I understand that this procedure is a final attempt towards the recovery of data and could result in loss of part, or all, of the data stored thereon, and that SANDISK makes no warranty or guarantee as to the success of its attempts. Furthermore, I release SanDisk from any liability for any data loss, which may occur during, or as a result of, this procedure. I also understand and agree that if data is recovered from my media, it is deemed a successful recovery and I am liable and responsible for payment. I also release SanDisk from any liability for any theft, damage or destruction to the media and any other hardware, or other media sent to SanDisk in connection with this waiver. ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING BUT WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHICH MAY OCCUR AS A RESULT OF ANY SanDisk ACTION (OR INACTION) ARE HEREBY EXPRESSELY WAIVED. I also understand that, even if the data is successfully recovered, there is a possibility that individual files may still be inaccessible due to the type of damage originally sustained. In addition, I agree to pay the applicable fee for these services by SanDisk RescuePRO File Recovery Service, plus shipping and handling expenses as follows: SanDisk will pay for return shipping with a paid recovery through the U.S. Post Office. Expedited shipping, shipping through alternative carriers, shipping insurance, and other shipping related expenses are the undersigned's responsibility. I agree to accept the responsibility for shipping the digital media and any additional hardware to SanDisk. SanDisk will not be responsible for any damages and theft incurred during the shipment process or claim against such agents shall be solely by and on the behalf of the undersigned. I agree to all of the foregoing conditions:

Signature	Date